

parcelLab

Sub-Processor List

Applicable to parcelLab Data Processing Agreement (DPA)

Version 3.0

July 2025

parcelLab Sub-Processor List (EN)

The table below lists the sub-processors parcelLab engages for processing personal data under its Data Processing Agreement.

Sub-Processor	Address	Service	Location of Processing
parcelLab GmbH (applicable to UK and US customers)	Kapellenweg 6 81371 Munich Germany	Part of parcelLab group	Germany
parcelLab Ltd. (applicable to European and US customers)	167-169 Great Portland Street, 5th Floor, London, W1W 5PF United Kingdom	Part of parcelLab group	United Kingdom
parcelLab Inc. (applicable to European and UK customers)	75 State Street Boston, MA 02109 USA	Part of parcelLab group	United States*
Amazon Web Services EMEA S.à r.l.	38 avenue John F. Kennedy, 1855 Luxembourg	Cloud infrastructure (AWS)	Frankfurt, Germany
Microsoft Ireland Operations Limited	1 Microsoft Place, Leopardstown, Dublin 18, Ireland	Cloud Infrastructure (Microsoft Azure)	Netherlands
Google LLC	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	- Cloud infrastructure; - Address geocoding (optional feature)	Frankfurt, Germany
MongoDB Limited	1 Ballsbridge Shellbourne Road, Ballsbridge, D04 Y3X9, Dublin, Ireland	Cloud Database provider	Frankfurt, Germany
Planhat AB	Bambuser AB, Malmskillnadsgatan 13, Stockholm, 111 57 Sweden	Customer support	Ireland
Zendesk Inc.	181 Fremont St, 17 th Floor, San Francisco, CA 94105	Customer support	Frankfurt, Germany
Atlassian PTY Ltd	Level 6, 341 George St, Sydney NSW 2000, Australia	Jira: Customer support	Ireland; Frankfurt, Germany
Optional Sub-Processors			
Twilio Ireland Limited	3 Dublin Landings, North Wall Quay, Dublin 1, Ireland	Text message service provider	Dublin, Ireland
Vonage Holdings Corp.	101 Crawfords Corner Rd., Holmdel, NJ 07733, United States	Text message service provider	Frankfurt, Germany
OpenAI, L.L.C	3180 18 th Street, San Francisco, California 94110, United States	Artificial intelligence engine	Ireland; United States *

Datadog, Inc.	620 8th Ave 45th Floor New York, NY 10018, United States	Cloud infrastructure monitoring service	Germany
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**The primary data transfer mechanism to the United States is the Standard Contractual Clauses (SCCs).*

parcelLab reserves the right to make modifications to this list in accordance with the applicable parcelLab-Customer Data Processing Agreement and applicable laws.

parcelLab Sub-Processor List (DE)

In der folgenden Tabelle sind die Unterauftragsverarbeiter aufgeführt, die parcelLab für die Verarbeitung personenbezogener Daten im Rahmen seiner Datenverarbeitungsvereinbarung einsetzt.

Sub-Processor	Address	Service	Location of Processing
parcelLab GmbH (anwendbar für Kunden aus dem Vereinigten Königreich und den USA)	Kapellenweg 6 81371 Munich Germany	Teil der parcelLab-Gruppe	Germany
parcelLab Ltd. (anwendbar für europäische und US-amerikanische Kunden)	167-169 Great Portland Street, 5th Floor, London, W1W 5PF United Kingdom	Teil der parcelLab-Gruppe	United Kingdom
parcelLab Inc. (anwendbar für europäische und britische Kunden)	75 State Street Boston, MA 02109 USA	Teil der parcelLab-Gruppe	United States*
Amazon Web Services EMEA S.à r.l.	38 avenue John F. Kennedy, 1855 Luxembourg	Cloud-Infrastruktur (AWS)	Frankfurt, Germany
Microsoft Ireland Operations Limited	1 Microsoft Place, Leopardstown, Dublin 18, Ireland	Cloud-Infrastruktur (Microsoft Azure)	Netherlands
Google LLC	1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	• Cloud-Infrastruktur; • Adress-Geokodierung (optionale Funktion)	Frankfurt, Germany
MongoDB Limited	1 Ballsbridge Shellbourne Road, Ballsbridge, D04 Y3X9, Dublin, Ireland	Anbieter von Cloud-Datenbanken	Frankfurt, Germany
Planhat AB	Bambuser AB, Malmskillnadsgatan 13, Stockholm, 111 57 Sweden	Kundenbetreuung	Ireland
Zendesk Inc.	181 Fremont St, 17 th Floor, San Francisco, CA 94105	Kundenbetreuung	Frankfurt, Germany
Atlassian PTY Ltd	Level 6, 341 George St, Sydney NSW 2000, Australia	Jira: Kundenbetreuung	Ireland; Frankfurt, Germany
Wahlfrei Sub-Processors			
Twilio Ireland Limited	3 Dublin Landings, North Wall Quay, Dublin 1, Ireland	Anbieter von SMS-Diensten	Dublin, Ireland
Vonage Holdings Corp.	101 Crawfords Corner Rd., Holmdel, NJ 07733, United States	Anbieter von SMS-Diensten	Frankfurt, Germany
OpenAI, L.L.C	3180 18 th Street, San Francisco, California 94110, United States	Engine für künstliche Intelligenz	Ireland; United States *

Datadog, Inc.	620 8th Ave 45th Floor New York, NY 10018, United States	Überwachungsdienst für die Cloud-Infrastruktur	Germany
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**Der primäre Mechanismus für die Datenübertragung in die Vereinigten Staaten sind die Standardvertragsklauseln (SCCs).*

parcelLab behält sich das Recht vor, Änderungen an dieser Liste in Übereinstimmung mit der geltenden parcelLab-Kundendatenverarbeitungsvereinbarung und den geltenden Gesetzen vorzunehmen.